

Corporate health service subscription (Basic package BHT)

This agreement of subscription has been entered into between
Dr.Dropin BHT AS ("Dr.Dropin Business"), org. No. 927 103 036, and
The customer, as specified and accepted in www.app.dealbuilder.io

1. SCOPE OF THE AGREEMENT

Dr.Dropin Bedrift undertakes to assist the Customer in accordance with § 3-3 of the Working Environment Act and regulation on organization, management and participation § 13-2 on "Employer's use of the occupational health service". The Customer is responsible for ordering services and Dr.Dropin Bedrift is responsible for the execution of ordered services. The agreement applies to all employees.

The customer undertakes to create the right conditions in the business for the practical implementation of the tasks that Dr.Dropin Bedrift must perform and which have been agreed in the plan for assistance.

2. BILLING

Invoicing occurs annually for the affiliation. The date of agreement is considered as the annual invoicing date if otherwise not agreed upon. The affiliation is invoiced in advance, and an invoice is issued with a 15-day payment deadline, unless otherwise agreed in writing.

Unused hours from a potential time bank that have not been used may be transferred to a new annual agreement period. Planned activities that are cancelled by the customer must be carried out within the same annual agreement period, unless Dr.Dropin Bedrift is unable to carry out agreed activities according to the yearly plan.

Dr.Dropin Bedrift reserves the right to adjust the affiliation fee in line with the annual increase in CPI and in the event of changes in employees in the business. The customer agrees to notify of changes in the number of employees.

All prices are exclusive of VAT. In the event of the introduction of VAT on corporate health services, this will be in addition to the agreed prices in this agreement.

Payment default occurs if the customer does not pay upon maturity according to the payment terms.

3. ADDITIONAL CHARGES

Additional services, beyond what follows from the basic package, are not covered by the agreement and are priced according to the current price list and are agreed in relation to the content and scope of the task. Larger projects are priced by agreement.

The customer will be charged for the service performed upon the transfer of business and employee journal records.

We strive to deliver many of our services digitally, for any company visits we reserve the right to invoice travel time at 50% of the current hourly rate.

Travel time is calculated from the nearest local office or from the nearest local airport/city.

Work beyond normal working hours (08.00-16.00) is billed at 50% in addition to the current hourly rate at all times.

For services provided at your workplace by our mobile medical team, specific cancellation conditions apply. Cancellation, rescheduling, or changes in the number of appointments must be made in writing at least 7 days prior to the scheduled service. Otherwise, the full cost of the service must be paid.

4. COMPETENCE

The customer gets access to order all the areas of expertise and services that Dr.Dropin Bedrift offers. Dr.Dropin Bedrift delivers a high professional standard in all specialist areas, which is included by being an approved occupational health service.

5. RESPONSE TIME

The response time may vary in relation to the subject group and geographical location. In the case of feedback from the contact person, the normal response time is 1 working day. When carrying out activities at the company's address, this will depend on the professional group. Normal response time for standard deliveries in our premises is 2 working days for the HSE advisor and physiotherapist. Activities must be planned and timed annually in the plan for assistance. It is expected that the Customer actively participates in the preparation of a plan for assistance between the parties. Outside Eastern Norway, response time beyond planned activities will depend on the capacity of our own professional staff, associated consultants and partners.

6. DURATION

The agreement applies for the period agreed upon between the Customer and Dr.Dropin Bedrift, further specified in the contract. The agreement can be

terminated at any time with effect from the time of termination. Upon termination, the Customer agrees to pay for the month started.

7. SATISFACTION GUARANTEE

We at Dr.Dropin Bedrift want satisfied customers and therefore offer a satisfaction guarantee! We go to great lengths to assure that you as a customer will always feel secure about our competence, delivery and quality. If you are not satisfied, you can contact Dr.Dropin Bedrift within 30 days of the incident occurring, and we will take care of the rest. We always offer free corrections and if we do not agree after this, you will get the money for the service back.

8. MARKETING

By approving this agreement and these terms and conditions, the Customer accepts that a newsletter/information letter is sent out in accordance with the Marketing Act §15, third paragraph on "existing customer relationships. If the Customer wishes to unsubscribe from the service, this can be done via the unsubscribe link at the bottom of the letter.

The customer also accepts usage of their logo and name on Dr. Dropin Bedrift's website. Dr. Dropin Bedrift will not use logo or name actively in marketing without the prior approval of the Customer, but may, if they wish, use their name and logo on the website. Dr. Dropin Bedrift also reserves the right to use the Customer's name and logo in various sales presentations.

9. COLLABORATION

The customer will have a separate contact person at Dr.Dropin Bedrift. The customer coordinator is responsible for the following:

- Designing a plan for assistance together with the company

- Coordination of all services that regulate the customer relationship.
- Have an overall overview of which activities are planned, ongoing or to be carried out. Report by agreement.

10. DUTIES AND RESPONSIBILITIES

The customer undertakes to arrange the conditions in the business for assignments, services and practical reviews with personnel from Dr.Dropin Bedrift. In the event of a breach of agreement which results in significant delays, additional work or costs for Dr.Dropin Bedrift and their partners, this may be invoiced to the Customer at the applicable hourly rates at any given time.

Agreements that are canceled by the Customer less than 48 hours before the agreed activity is to be carried out, will be registered as delivered and the Customer cannot claim a refund for this.

Where Dr.Dropin Bedrift's own special conditions deviate from this Agreement or the parties have made other agreements, these will take precedence.

Dr.Dropin Bedrift undertakes to deliver the service in line with what was agreed and to ensure that the service is delivered in accordance with the requirements set out in accordance with the applicable law and regulations.

If Dr.Dropin Bedrift is prevented from meeting or carrying out the service, a new agreement for carrying out the service must be drawn up as soon as possible.

11. CONFIDENTIALITY

If nothing else follows from this agreement, information that the parties become aware of in connection with the agreement and the implementation of the agreement shall be treated confidentially and not made available to outsiders without the consent of the other party. Confidentiality according to this provision does not prevent the disclosure of information that is required to be presented in accordance with mandatory requirements in law or regulations. If possible, the other party must be notified before such information is provided. The obligation of confidentiality does not prevent the information from being used when no legitimate interest dictates that it be kept secret, for example when it is generally known or is generally available elsewhere. The parties must take the necessary precautions to ensure that unauthorized persons do not gain access to or become aware of confidential information. The duty of confidentiality applies to the parties' employees, subcontractors and third parties who act on the parties' behalf in connection with the implementation of the agreement. The obligation of confidentiality also applies after the agreement has ended. Employees or others who resign from their service with one of the parties shall be subject to a duty of confidentiality also after the resignation regarding matters as mentioned above.

12. PRIVACY AND DATA PROCESSING

Healthcare providers are required to follow guidelines to take care of documentation relating to record keeping and the time and place of the consultation. If you wish to delete information, the information will only be made available to the person who is medically responsible. We refer to our page on Privacy and cookies: <https://drdropin.no/personvernerklaering> for detailed information on how We process your personal data.

13. DEFAULT

The person who wants to claim that the agreement has been breached must complain in writing to the other party without undue delay after the person concerned became or should have become aware of the breach. In the event of payment default, Dr.Dropin Bedrift has the right to stop further work, consultation and communication until payment has taken place. In the event of non-payment that extends beyond the deadlines stated in the agreement, Dr.Dropin Bedrift will be able to terminate its part of the agreement and still be able to collect the sum resulting from the agreed.

14. DISPUTES

Any disputes must be resolved through negotiations and if the negotiations do not lead to progress, the matter can be taken to the district court. In the event of a dispute between the Customer and Dr.Dropin Bedrift, matters regulated in this agreement can be brought before the Oslo District Court. Any liability for damages is always limited upwards to the contract value. Complaints must be submitted no later than 2 months after the relationship became known to the Customer or Dr.Dropin Bedrift, or no later than 1 month after it has been demonstrated through communication/meetings that there is a disagreement.

15. MODIFICATION OF THE TERMS

Dr.Dropin Bedrift can change the terms of this agreement. In the event of major changes that Dr.Dropin Bedrift considers to be significant, the Customer will be notified in writing by e-mail about changes no later than 30 days before they come into force. If the Customer objects to these changes, the Customer has the right to terminate the Agreement with a claim for reimbursement for the part of the service that has not yet been delivered. The termination by the Customer must be in writing.

Dr.Dropin Bedrift's terms will always be updated at this address:

<https://bedrift.drdropin.no/avtalevilkar>